

Mood Whistleblower Information

If you are aware of any legal, ethical or compliance breaches, we want to know about them.

Mood Media, including all its subsidiaries, associated and affiliated companies (collectively “Mood Media” or “the Company”) are committed to maintaining the highest compliance with good standards of integrity and accountability in its business affairs. As part of our commitment to ethical and responsible business conduct, Mood Media must constantly seek to maintain accountability of its internal controls and auditing processes (“financial matters”), adherence to our **Code of Conduct**, and compliance with the applicable laws and regulations in the countries in which Mood operates and conducts business. This includes ensuring that our partners have the ability to report concerns and potential violations without fear of retaliation.

We invite our business partners, and customers to contact our external helpline Lighthouse with any potential violation of law or our rules.

You can contact Lighthouse by phone or website;

Toll-free Telephone (24/7):

- English speaking USA and Canada: 844-509-2439
- Spanish speaking USA and Canada: 800-216-1288
- Spanish speaking Mexico: 01-800-681-5340
- French speaking Canada: 855-725-0002

For all other reporters (outside of the US):

1. Call the AT&T Direct Access Code Number from the country you are based in which can be found [here](#) and type in the toll-free number 800-603-2869 when prompted. You will then be connected to the Syntrio Lighthouse confidential toll-free number.

www.lighthouse-services.com/moodmedia

You can choose to communicate anonymously. Your report will be passed to our internal team where a trained investigator will be assigned.